**Tafadzwa Arthur Kahwai**

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**PROFESSIONAL OBJECTIVE**

A skilled software developer with over 2 years of experience in designing and developing innovative solutions using a range of Microsoft technologies. Proficient in agile development methodology, with a proven track record of building successful desktop and web-based applications.

**SKILLS**

* **Programming languages**: C#, VB.NET, JavaScript
* **Web development**: ASP.NET (Web Forms, MVC, .Net Core, Blazor), React JS, HTML, CSS, Bootstrap, JQuery, web services, Git
* **Databases**: MSSQL, MySQL
* **Reporting tools**: SAP Crystal Reports, Dev Express Reports
* **Programming principles**: SOLID principles, object-oriented programming (OOP)

**EXPERIENCE**

**Systems Analyst (Full-Time)**

**Comarsoft Solutions (Pvt) Ltd, 03/2022 – Present**

* Spearheaded the development and deployment of three distinct web-based pension administration systems, catering to over 300 members, facilitating the upload of over 1,000 monthly contributions, and processing more than 100 monthly claims for various schemes
* Led the planning, design, development, testing, and implementation of an advanced web-based client portal for pensioners, members, and employers thereby enabling real-time tracking of contributions and claims.
* Managed comprehensive disaster recovery plans, including database backup, restore, mirroring, and log shipping.
* Provided technical support and issue resolution for software applications.
* Designed and implemented RESTful Web APIs to power a dynamic life assurance USSD application, enhancing customer engagement and improving the accessibility of life insurance services
* Created an interactive online life assurance portal, empowering clients and agents with convenient access to their personal and policy information, revolutionizing the life insurance experience

**Junior Software Developer / QA Tester (Internship/Part-Time)**

**Escrow Systems (Pvt) Ltd, 03/2020 – 11/2021**

* Pioneered the development and deployment of a USSD application for a trading company in Uganda, resulting in streamlined operations and a 40% reduction in errors.
* Designed and implemented a web-based asset management system, resulting in a time savings of over 2 hours per week by eliminating manual paperwork
* Collaborated with two software developers to create a credit management system for a local bank in Zimbabwe. The system currently processes over 100 loans monthly.
* Optimized a USSD application by replacing hardcoded SQL queries with stored procedures, boosting security and application speed by 50%.
* Identified, documented, and resolved defects in over 10+ web-based systems.
* Developed modules and provided technical support for broker office systems, achieving 80% client satisfaction.

**EDUCATION**

**University of Zimbabwe, 02/2018 – 03/2022**

* Bachelor of Science Honors Degree in Computer Science, Upper Second Class (2.1)

**REFERENCES**

* Available upon request